

## **Dental Success Network Preferred Vendor Agreement**

This Agreement is entered into between Dental Success Network, LLC (“DSN”) and the undersigned vendor (“Vendor”) for participation in DSN’s Preferred Vendor Program.

### **1. Definitions**

- Preferred Vendor: A business or individual approved by DSN to participate in the Preferred Vendor Program in exchange for a monthly fee and adherence to DSN guidelines.
- Promotional Materials: Any marketing, advertising, or educational content created or shared by Vendor, including but not limited to videos, graphics, written posts, and email content.
- DSN Member Platform: The private online community for DSN members, currently hosted on Workvivo (or any successor platform designated by DSN).

### **2. Program Description & Benefits**

Vendor agrees to participate in DSN’s Preferred Vendor Program at a monthly fee of \$500. As a Preferred Vendor, Vendor will receive the following benefits:

Program Benefits:

- Visibility
  - Featured on the DSN public website (front-facing) and in the DSN Member Portal.
  - Announcement webinar posted inside DSN’s internal forum (Workvivo).
  - Featured in the DSN Member Newsletter during the week of partnership announcement.
- Promotion Opportunities (subject to DSN approval and content guidelines in Section 4):
  - Tech/Software Vendors: May promote branded materials once per month in the DSN Member Platform and once quarterly via email.
  - Supply/Equipment Vendors: May promote branded materials up to once per week in the DSN Member Platform.
  - All Other Vendors: May promote branded materials once per month or once per quarter, depending on content type and promotion duration.

### **3. Vendor Honor Code**

Vendor agrees to abide by the following DSN Preferred Vendor Honor Code: 1. Integrity & Respect – Participate with a spirit of integrity and honor, acting and communicating with respect and honesty. Maintain confidentiality with respect to DSN owners, other vendors, and members at all times.

2. Communication Commitment – Recognize that maintaining communication of positivity, candor, and professionalism is essential for the success of DSN members.

3. Value-Driven Engagement – Understand that DSN supports and promotes all vendor products and services, but true success comes from adding value to the community to build trust. Excessive sales tactics undermine trust, risk member disengagement, and may lead to re-evaluation of vendor status.

4. Approval of Offerings – All products, courses, and events must be approved by DSN's executive team before being posted inside the DSN workplace. Vendor agrees to offer DSN members a discount in return for DSN's promotion.

5. Event Sponsorship Support – When sponsoring events, Vendor will support DSN's marketing efforts for DSN products, courses, and events, which may include posting on social media, email campaigns, podcast interviews, and similar activities.

6. Spirit of Trust – DSN is committed to the principle of honor and prides itself on trust among its members. Vendor participation should always reflect mutual benefit.

7. Mission Alignment – If Vendor no longer feels passionate about supporting DSN's mission, they will inform DSN.

8. Code Enforcement – The Honor Code is based on the principle that trust should pervade all aspects of the DSN community. Any violation of the Honor Code is an offense against the community.

### **4. Content Standards & Approval**

- All Promotional Materials must be professional, accurate, and brand-appropriate. Content must not include political, religious, discriminatory, defamatory, or otherwise inappropriate material.
- All Promotional Materials intended for DSN's Member Platform or email distribution require prior written approval from DSN.
- Vendor will comply with all applicable laws, including HIPAA, where applicable.

- DSN reserves the right to remove or request edits to any Promotional Materials at its sole discretion.

## **5. Performance & Engagement**

- Continued Preferred Vendor status is contingent upon maintaining positive member engagement and feedback.
- DSN reserves the right to adjust promotion frequency or content types if member sentiment or platform analytics indicate overexposure or content fatigue.

## **6. Exclusivity**

- Unless otherwise stated in writing, this Agreement does not grant exclusivity in any product or service category. DSN reserves the right to engage with multiple vendors in the same category.

## **7. Use of DSN Name & Logo**

- Vendor may only use DSN's name, logo, or brand assets with prior written consent from DSN.
- Any approved use must follow DSN's brand guidelines.

## **8. Term & Termination**

- Term: This Agreement is month-to-month.
- Cancellation by Vendor: Vendor must provide written notice of cancellation at least 30 days prior to the next billing cycle to avoid charges for the upcoming month.
- Termination by DSN: DSN may terminate this Agreement immediately for violation of the Honor Code, content guidelines, non-payment, or other conduct detrimental to the DSN community.
- Fees are non-refundable, including in cases of early termination by Vendor or termination for cause by DSN.

## **9. Fees & Payment**

- Monthly fee (if applicable): \$500, billed in advance.
- Payments are due on the first day of each billing cycle.
- Failure to make timely payment may result in suspension or termination of Preferred Vendor status.

- DSN reserves the right to change the monthly fee with 60 days' written notice.

## 10. Member Verification & Crossbeam

- DSN utilizes **Crossbeam** or similar data-sharing platforms to compare DSN's member list against the Vendor's customer list.
- This process is used to:
  1. **Track referrals** and help both DSN and Vendor measure the effectiveness of the partnership.
  2. **Ensure integrity of membership discounts** by identifying individuals or organizations who are no longer active DSN members but are still attempting to take advantage of vendor-offered DSN discounts.
  3. **Provide insight into potential opportunities** within DSN's member base, helping vendors better understand overlap and areas for growth.
- Vendors agree to participate in these verification efforts and to honor DSN's determinations regarding eligibility for DSN-specific pricing or discounts.
- DSN may, at its sole discretion, notify Vendor if a customer(s) is identified as ineligible for DSN member pricing. Vendor agrees to promptly remove DSN-exclusive pricing, discounts, or benefits from the identified customer(s) within 30 days of notification from DSN.

## 11. Liability & Indemnification

- DSN makes no representations or warranties regarding the Vendor's products or services and is not responsible for the Vendor's claims or business practices.
- Vendor agrees to indemnify, defend, and hold harmless DSN, its owners, employees, and members from any claims, damages, or liabilities arising from Vendor's participation in the program, promotions, or business operations.

## 12. Cancellation

- Vendor may cancel participation in the DSN Preferred Vendor Program by providing DSN with **written notice of cancellation at least thirty (30) days prior to the start of the next billing cycle**.
- Cancellations received fewer than 30 days prior to the next billing cycle will not prevent

billing for the upcoming month, and the Vendor will remain responsible for payment of that cycle.

- All fees are **non-refundable**, including in cases of mid-month cancellation.
- Access to Preferred Vendor benefits will remain active through the end of the paid billing period, after which access will be terminated.

### **13. General Provisions**

- This Agreement constitutes the entire understanding between DSN and Vendor regarding participation in the Preferred Vendor Program and supersedes all prior discussions or agreements.
- Any amendments must be made in writing and signed by both parties.
- This Agreement will be governed by the laws of the State of Arizona, without regard to conflict of law principles.